

Quick coding tips from IBX

Monthly tips to support you in improving coding accuracy and clinical documentation

Telehealth

- Synchronous visit – Interactive, real-time communications, which include telephone connection or a combination of telephone and video connection.
- Asynchronous visit
 - Often known as “store and forward”
 - Electronic transmission of medical information to a practitioner who can evaluate outside of real-time or at a later date.

Each telehealth encounter must specify if using **audio only** or **audio/visual** within the chart for that date of service.

CPT®/HCPCS Code	Modifier	Modifier Description
Various	95	Synchronous telemedicine service rendered via real-time interactive audio and video telecommunications system
99441-99443	93	Synchronous telemedicine service rendered via telephone or other real-time interactive audio-only telecommunications system



**For further information and examples
for coding telehealth, please visit
our website: www.ibx.com/codingtips**

Independence 

1901 Market Street
Philadelphia, PA 19103



<https://www.cms.gov/files/document/mln901705-telehealth-services.pdf>
<https://www.cchpca.org/pennsylvania/>

Independence Blue Cross (IBX) coding and documentation education materials are based on current guidelines, are to be used for reference only, and are not intended to replace the authoritative guidance of the ICD-10-CM Official Guidelines for Coding and Reporting as approved by the American Hospital Association (AHA), the American Health Information Management Association (AHIMA), Centers for Medicare & Medicaid Services (CMS), and the National Center for Health Statistics (NCHS). Clinical and coding decisions are to be made based on the following:

1. The independent judgment of the treating physician or qualified health care practitioner.
2. The best interests of the patient.
3. The clinical documentation as contained in the medical record.

CPT Copyright 2017 American Medical Association. All rights reserved. CPT® is a registered trademark of the American Medical Association.

Independence Blue Cross offers products through its subsidiaries Independence Assurance Company, Independence Hospital Indemnity Plan, Keystone Health Plan East, and QCC Insurance Company — independent licensees of the Blue Cross and Blue Shield Association.

Independence 

24-0053 (08-24)